

Help and Guidance for Food Pantries Registered at AmpleHarvest.org

Now that you have registered your pantry....

Your food pantry is now included in a nationwide directory of food pantries which millions of gardeners can use to find you when they have extra garden produce available to share.

- 1. **First things first**: Write down the user name and password you entered a moment ago when you set up your account....and put them in a safe location. Please let someone else in your organization know where you put the passcode. They'll need it if the page needs to be updated and you are not available.
- Please <u>click here</u> to take our brief 5 question survey. This information will help AmpleHarvest.org help your pantry and thousands more nationwide.
- 3. Print out a poster for your front door or newsletter telling your clients and community that you are AmpleHarvest.org Registered Food Pantry.



4. If you have not yet done so, you are strongly encouraged to read the Frequently Asked Question page, especially the <u>Food Pantry Questions</u> section. This contains a lot of helpful information.

5. How You can Help us Help You

According to a recent study by the National Gardening Association, an estimated 43 million people were growing vegetables, fruit and herbs in their gardens in 2009. You can view the study here.

We have been working very hard to inform as many of these gardeners as possible about AmpleHarvest.org with the hope that they will choose to donate their extra garden produce to a local food pantry. This has involved support from Google.com, the U.S. Department of Agriculture, Master Gardeners, numerous bloggers and media outlets as well as social networking resources such as Twitter and Facebook.

Now that your food pantry has joined the AmpleHarvest.org campaign, there are a number of things that **you** too can do to help inform the gardeners in your community.

- A. **Send an announcement to the local press** and electronic media announcing your participation in the AmpleHarvest.org Campaign. A sample press announcement (including AmpleHarvest.org logo graphics) is available here for your use (we'd appreciate receiving it too...please forward a copy to info@AmpleHarvest.org.)
- B. Let other food pantries and similar agencies in your area know about the AmpleHarvest.org Campaign. You may want to email or fax information about AmpleHarvest.org to these neighboring pantries. A sample email document is available here.
- C. If you have **friends or family who work in the media** anywhere in the country, encourage them to visit the <u>AmpleHarvest.org press and media page</u> located at http://www.ampleharvest.org/press.php. It is an excellent starting point for a reporter doing a story on hunger in America and AmpleHarvest.org.
- D. **Encourage your staff to share the information** about AmpleHarvest.org with their friends and family around the country. If your clients use the Internet at home or at a library, they too can help inform others about AmpleHarvest.org.
- E. **If your food pantry has a web page**, put a link on your page to http://www.AmpleHarvest.org.
- F. **Most importantly**, **please print out the flier** called <u>Informing the Gardener</u> and ask your staff <u>and clients</u> to take it to local garden shops, hardware stores, garden centers in "big box" stores, etc. and ask that it be posted in a conspicuous place... possibly near the cash register. You can also post it on the public bulletin board at a grocery, library, social hall, house of worship, etc. It is suggested that you print out as many as you need for all of your staff and clients. This flier with tear offs on the bottom, is part of our effort to reach gardeners in <u>your</u> community who have not yet heard about AmpleHarvest.org. *Note...* the flier is 1 page, 2 sides. If your printer can print front and back, it will save paper.
- G. **Reach out to civic leaders, clergy and others**, and ask them to pass the word too. Encouragement from a political leader or in a sermon can have far reaching benefits.

- H. Student groups, scout troops, and other social and service organizations can also help spread the word to gardeners and other donors, both locally and nationwide.
- I. Although most people cannot garden in the winter months, that does not mean they cannot help your pantry. List the store bought items you most need in the "Additional Information" field on the site. Update it as often as needed. The AmpleHarvest iPhone and Android, available as a free download from the Apple iTunes store, will help shoppers find your pantry when they shop. This should help you receive donations of those items you really need rather than just what was in the donors cupboard.

Most Americans know that hunger is a serious problem in the country, but because of their own economic circumstances, they are often unsure of what they can do about it. The AmpleHarvest.org Campaign enables Americans to help their neighbors by reaching into their backyards instead of their back pockets.

It is a simple, green, and free way to help diminish hunger in America.

- 6. If you ever need to revise your pantry information, click on **Register/Update A Pantry** on the menu bar above. (*Important note: If you see the phrase Log Out* on the top left portion your screen above the green rectangle, click on it **first** before proceeding to log in again.)
 - A. Enter your user name and your password on the left side of the screen and then press the Log In button.
 - B. If you forgot your password, click on "Forgot your password?". A new window appears asking for your email address. It must match the email address used when your pantry was registered. You will shortly receive an email with a new password. You should use it to log in and reset the password to one you will more easily remember.

Once your pantry information is displayed, you may make the desired changes to any information appearing in the pale green shaded area.

- i. The Street Address field should contain ONLY the **street address** of the pantry no P.O. Box numbers, no floor numbers, etc. All words should be spelled out. AmpleHarvest.org uses Google Maps to help gardeners locate your pantry. If Google Maps does not recognize your address, it will not process properly.
 - If you are in doubt, go to http://maps.google.com/ and enter your street address followed by your zip code (i.e. 123 Main Street 10024). Try testing a variation of your address. For example, if **10 2nd Av** does not work, try **10 Second Ave** instead. If Google Maps shows your location properly, enter it into AmpleHarvest.org.
- ii. Always include your area code with your telephone number and fax number.
- iii. If your food pantry has one, make sure your email address correctly. If your food pantry does not have an email address, you can enter a personal one. (Note: Ample Harvest.org will not sell or otherwise distribute your email address except as required by law. See

the *Privacy Policy* statement for more information.)

- iv. Uploading an outside photograph of your food pantry is a great way to help gardeners find your building when they come to make a donation. The photograph must be a JPEG file no larger than 1000 pixels by 1000 pixels. Click here to see an example of a food pantries photograph.
- v. You can use the **Additional Information** field to tell more about your pantry. Many food pantries use this field to list **store bought items** they urgently need. Click <u>here</u> to see an example. Come back to update this information as often as you like. This is the best way to keep your community informed about your pantries particular needs.
- vi. Don't forget to press "<u>Update</u>" to complete the changes.
 - C. Make sure that you keep all of your information up to date. If the name, address, phone number or any other information about the pantry changes, update the information on AmpleHarvest.org too. Accurate, up-to-date information is important if you want donors to reach you.
 - 7. You can invite another food pantry to learn about the AmpleHarvest.org Campaign by entering their email address under the "Refer A Pantry" section and pressing "Refer".
 - 8. Additional information describing how AmpleHarvest.org works is available at www.AmpleHarvest.org/help